



SMS / Text Messaging Authorization

By voluntarily providing my mobile phone number, I authorize **GenCare Resources, LLC** to communicate with me via SMS/text messaging for care coordination, scheduling, and administrative purposes.

These communications may include:

- Appointment reminders and visit confirmations
- Schedule updates or changes
- Care coordination messages related to authorized services
- Documentation or compliance reminders
- General service-related notifications

GenCare Resources does **not send unsolicited marketing or promotional text messages** without separate authorization.

Acknowledgements

I understand and acknowledge that:

- SMS/text messaging is used as a supplemental communication tool and does not replace official clinical documentation or medical records
- Message frequency may vary depending on scheduling needs, care coordination, and administrative activity
- Standard message and data rates may apply based on my mobile carrier plan
- I may opt out of SMS communications at any time by replying **STOP**
- I may request assistance by replying **HELP**
- For urgent or sensitive medical matters, I should contact the GenCare Resources office directly

Consent

By checking this box you agree to receive recurring messages from GENCARE RESOURCES, LLC, Reply STOP to Opt out. Reply HELP for help. Message frequency varies. Message and data rates may apply. Carriers are not liable for delayed or undelivered messages. No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All OPT-IN requests include text messaging originator opt-in data and consent; this information will not be shared with third parties.

Signature: _____

Name: _____

Date: _____

Mobile Phone Number: _____